



January 1, 2017

Dear Homeowners,

The Board of Directors is happy to announce the induction of a new community communication tool: One Call Now. This tool will allow us to send emergency or informational messages to all residents; for example:

- Updates regarding trash service
- Information regarding grounds maintenance
- Important reminders
- Community Project Updates
- Any other situation that requires immediate attention

The One Call Now system will deliver messages via phone, SMS text, and/or email. This will keep every resident up-to-date on all community services and projects in the neighborhood. Your personal information will be used only for One Call Now notifications.

If you are interested in signing up for this service, please complete the attached form and include all contact information and return it to our management office at the address listed below. It is our hope that all homeowners sign up for One Call Now so that we may better communicate with the neighborhood. All standard community and individual correspondence will still be sent using the U.S. Postal Service.

Should you have any questions regarding the above, please contact our Property Manager, Jim Hordis, at 215-343-1550 or via email at j.hordis@cpm975.com.

Sincerely,

Board of Directors
CHADWICK PLACE COMMUNITY ASSOCIATION

JH/kl

Enclosure

JH/kl

FREQUENTLY ASKED QUESTIONS

1. How will I receive messages?

It depends on the urgency of the situation and your preferences. Options for receiving messages include:

METHOD	WHAT YOU NEED TO DO TO RECEIVE MESSAGES
Voice Call (cell or landline or both depending on which phone numbers you have on file)	Make sure we have your current home, work, and/or cell phone number on file. (A form is provided below.)
Email (if we have your current email address on file)	Provide us with your email address. (A form is provided below.)
SMS Text Message	Provide us with the correct cell phone number and give us permission to text you by completing the form below.

2. Why do we need a messaging service?

By using this service, we are able to better communicate with residents while reducing the need to print and distribute notices.

3. Will my contact information be kept private?

None of your personal information will be shared with anyone outside of One Call Now. One Call Now takes the security and privacy of your personal information (i.e. phone numbers, email addresses) very seriously. This is never sold or shared – you will not receive any unsolicited calls as a result of this service.

PLEASE COMPLETE THIS FORM

Name: _____

Address: _____

Primary Phone: _____

Is it OK to send text messages to this phone? YES NO

Phone #2: _____

Is it OK to send text messages to this phone? YES NO

Phone #3: _____

Is it OK to send text messages to this phone? YES NO

Email Address #1: _____

Email Address #2: _____

Signature: _____

Please return to:
Chadwick Place Community Association
975 Easton Road, Suite 102
Warrington, PA 18976
Fax: 215-491-5620
Email: j.hordis@cpm975.com